

KAJANG ROCKS QUARRY SDN BHD (KRQ)  
Customer Satisfaction Survey

Please tick ( ✓ ) the appropriate box.

A.) Type of Industrial

☐Developer

☐Construction

☐Concrete

☐Trading

Please rank as per the Ranking Indicator:

B.) Product Quality

	KRQ	Others Supplier
6" x 9" Block	<input type="text"/>	<input type="text"/>
1 1/2" Aggregates	<input type="text"/>	<input type="text"/>
3/4" (20mm) Aggregates	<input type="text"/>	<input type="text"/>
3/8" (10mm) Aggregates	<input type="text"/>	<input type="text"/>
2" Down Crusher-Run	<input type="text"/>	<input type="text"/>
Quarry Dust	<input type="text"/>	<input type="text"/>
Others .....	<input type="text"/>	<input type="text"/>

Ranking Indicator:

4

Excellent

3

Good

2

Average

1

Poor

C.) Services

Timely Delivery	<input type="text"/>	<input type="text"/>
On-time Invoicing	<input type="text"/>	<input type="text"/>
Sales Order Manner	<input type="text"/>	<input type="text"/>
Attentive Complaint (if any)	<input type="text"/>	<input type="text"/>
Safety	<input type="text"/>	<input type="text"/>
Others .....	<input type="text"/>	<input type="text"/>

D.) Recommendation / Suggestion for improvement :-

Name :

Company Name / Chop :

Position :

Date / Time:

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